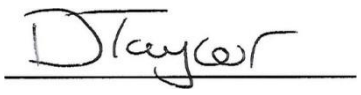
ISO 9001:2015 Quality Policy

The directors, Darren Taylor and Steve Balem are committed to the provision of a service that complies in all respects with the requirements contained in the customer contract or purchase order.

The business will give careful attention to customer needs, including products delivered on-time, competitive prices, service quality and continual improvement.

This is endorsed by the provision of a documented quality system, subject to internal and external audit at regular intervals.

All policies and procedures have been structured to meet the requirement of ISO 9001 :2015 and to promote improvement of the quality management system.

Each member of staff is aware of the commitment to quality and is required to observe quality requirements at all times.